

**Title**

**Mind Games for Test Managers**

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**Speaker(s)**

Neil Sukran / Derivco – IQ Lab

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**To whom is the presentation addressed?**

All those involved in the recruitment, training and management of Quality Personnel, such as Quality Assurors/Quality Assurance Managers/Testers/Test Managers/Senior Managers

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**Keywords**

Quality Assurance; Test Management; Leadership; Recruitment; Training; Test Efficiency

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**Abstract**

Quality Assurance is a technically challenging, team based activity which requires the ideal mix of soft and technical skills.

My team currently consists of 70+ software quality engineers, responsible for 12-15 products with 40-60 unique releases per month, supporting agile, waterfall, incremental and extreme development teams spread across several continents. Our defect detection percentage is 99.9996% and test time is measured in hours and not days.

This paper/presentation outlines some of the techniques I have used over the past 13 years to improve the odds of success, building this mix and managing a highly successful team.

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**Biography**

Neil Sukran, is the Test Manager for the Derivco, Infinite Quality Lab, and has been in the IT field for 22 years, the last 13 being specifically in the software quality assurance field. He is currently a Durban resident, complete with wife and 2 dogs.

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