

Titre / Title

**Introduction:
Current Challenges and latest Trends in Quality Management and
Testing**

Présentateur(s) / Speaker(s)

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Résumé de la présentation / Abstract

Thinking about IT-innovations has to do with many small improvements, each focusing a very fine-granular step within organisations using or creating IT-systems. Trends like Cloud-computing, Model-based development or new process reference models belong to those improvements. However, looking from a higher perspective all these improvements have something in common what is really an IT-revolution: It's the start of IT-Industrialisation. It's not the single new technology, it's connecting them. This is exactly what Steve Jobs calls creativiity: "Creativity is connecting things".

In this presentation a short overview about the IT-revolution is given. The different areas within that revolution are linked to some typical improvements, however, each of them does only create maximum benefit if it is seen as part of a larger thing: IT-industrialisation.

Biographie / Biography

Robin Heizmann joined SQS in 2010 as Group Technology Officer, responsible for the group's service and product portfolio management including the research and development unit.

He is former Country CIO of Credit Suisse in France and Monaco and was previously responsible IT director for strategic IT quality management programs, including the establishing of a purely synthetic banking simu-lation on new development and test environments in a fully detached and secure data center for which he holds a patent and which earned him an innovation award.
