

Titre / Title

## **Session Plénière : Le Centre de Tests d'AXA ou comment délivrer des services de Tests offshore?**

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Présentateur(s) / Speaker(s)

Charles Similia / AXA (FR)

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A qui s'adresse la présentation? / To whom is the presentation addressed?

Project managers, Business Analysts, Developers, Quality Managers, Test Managers, anyone involved in a large Banking or Insurance project.

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Mots-clefs / Keywords

- Test Centers
- Offshore
- Testing Services,
- Operating Model

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Résumé de la présentation / Abstract

The AXA Test Centre for AXA (the insurance company) has been created four years ago (since 2006). Last year, in 2010, The AXA Test Centre (the ATC) has successfully delivered more than 15 000 man/days of testing. The operating model of this Testing factory is mainly based offshore (Bangalore – India). This session is aimed to present the lessons learned while creating and managing this Test centre and delivering gradually 5 different Testing Services (Test Management, Manual tests, Performances, Automation and Testing tools shared platforms).

The attendees will benefit from lessons learned about:

- Which Testing services we started and why in this order ?
- How AXA has succeeded to delivered the Testing Services mainly from offshore ?
- How AXA has bypassed the barrier of the local language ?

The session is organised around 6 slides describing:

- The creation and growth of the Test Center
- The Testing Services
- The operating model
- The model for English teams
- The model for local languages (French/German)
- Q&A

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Biographie / Biography

Charles Similia is a French Software Engineer. He started his career in 1984 at Microsoft as number 20. He worked for many software editors including Business objects and SAP.. Charles created the AXA Test Centre for AXA (the insurance company) 4 years ago. Last year (2010), The AXA Test centre has successfully delivered more than 15 000 man/days of testing. Charles is a recognised speaker on Software Quality & Testing and has chaired sessions at Mercury's worldwide conference in 1999 and 2000 (orlando), at ICSTEST 2000 and 2002 and 2004.