

Title

Day 1 chaos – Essential skills in complex working environments

Speaker(s)

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To whom is the presentation addressed?

Test managers, test automaters, test environment managers

Keywords

Management, challenges, relationships

Abstract

There are many challenges within the testing world. Some are small and covered by processes. Other s can be a challenge of one's personal strength and character. Some of my experiences have included: joining high risk projects that are not demonstrating good quality, working with teams who have not worked with a test professional previously, and working with difficult people, to name a few.

As I have navigated through challenges such as these, I have learned some useful and not-so-useful ways of meeting these challenges and earning the respect of people I work with at the same time.

Biography

Glenn Nitschke works for DWS Advanced Business Solutions as a consultant specialising in software quality assurance. Bringing together his two passions, quality and leadership, Glenn has successfully managed test teams, developed software quality assurance processes and training programs.

Glenn has experience working for government and commercial clients. His experience has seen him working on challenging projects that come with substantial business risks.

Glenn continues to perform both manual and automated testing and has been involved in developing tools to improve the efficiency of quality assurance activities. His thoroughness and efficiency has been well respected within DWS and the clients he has worked with.

Prior to DWS, Glenn worked at Motorola..
