

Titel

Successfully Setting up a Centralised Test Organisation (Test Center)

Referent(en)

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An wen richtet sich der Beitrag?

To all testing professionals

Stichwörter

- Defining a global test strategy
 - Implementing a test organisation
 - Running a test organisation
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Zusammenfassung

Setting up a centralised testing organisation is something many companies are undertaking or have already done in the last years. Defining a global Test Strategy within a company is a key step prior to implementing such organisational changes. The Test Strategy defines the goals of testing, the test approach, the test environments and the roles and responsibilities. The Test Strategy helps to convince important stakeholders (business, developers, supporters, architects) to support the planned changes.

Implementing a testing organisation mostly means realigning existing persons to new roles and responsibilities. This must be done very careful because people tend to be resistant towards changes they have not initiated themselves. What speaks for a centralised testing organisation with a clear segregation of duties is a better specialization of the testing professionals which increases the efficiency, a better know how exchange among similar role profiles which increases the competency of a team and a real education and career framework which sustainably motivates and empowers employees.

Once implemented the testing organisation faces different challenges. Processes must be closely monitored and optimized, people must be developed further in their knowledge and career paths and the (positive) impact of the testing organisation must be shown.

Biografie

Robert has a track record of over 20 years in IT in the financial services industry. He has been responsible for setting up IT organisations (Operations, Quality Assurance, Support), managing large, international teams, running IT development and infrastructure programs and projects and implementing off shoring initiatives. Robert was further teaching classes in programming, organisational theory and project management as a side job.

Robert has successfully studied Computer Science in Switzerland. In addition he received an MBA from the University of Rochester, New York (USA) and an Executive MBA from the University of Bern (Switzerland). He is further certified in various topics like ISTQB Testing (full advanced level) and ITIL.
